



**Charlotte Harbor Distribution System Improvements (DSI) Project  
Individual services to be connected to the new water main  
December 13, 2022, through January 06, 2023**

Beginning Tuesday, December 13, 2022, through Friday, January 06, 2023, crews will connect individual water services to the new water main. **Your water will be shut off one time (typically no longer than 30 minutes but may be up to 2 hours) while crews make the connection to your water meter.** The shut-off will occur between 8 a.m. and 4 p.m. Contractor's representative will door knock the day of shut-offs when shut-offs are being executed. **You will NOT need to boil your water when the water connection is complete.**

This **WATER SHUT-OFF** is for potable water service only and is addressed to and affects the following:

- **Neptide Drive, San Marco Drive, Partin Drive, Highlands Road, Mentor Lane, Sulstone Drive, Citrus Avenue, Flagstaff Drive, Lowry Avenue, Jordan Avenue, Caliope Drive, Diplomat Drive, Firestone Drive, Marcella Terrace, Talbrook Terrace, and Monroe Street (both sides of the road)**

This notice is to inform you that the DSI team will soon be connecting your residence to the new water main as part of the DSI Project. **Due to the age of many homes and the aging plumbing systems within them, you may experience plumbing issues and should be prepared to contact a licensed plumber for repairs.**

The DSI team recommends that you contact a plumber to have your system inspected prior to the new connection since increased water pressure and/or volume may cause aging pipes to crack or burst. During water shut offs and restorations, particles in old pipes may break loose causing plumbing fixtures to clog or remain running causing flooding. Please keep in mind, property owners are responsible for all plumbing from the Charlotte Harbor Water Association's water meter and in their home/building.

The local fire department and EMS have been notified of this shut off and will closely monitor affected properties and fire suppression systems. **You are responsible to notify your fire protection company, if applicable.**

Fire line connections will be individually scheduled.

**Questions? Need more information?**

If you have any questions about this notice, please contact public information office, Cella Molnar & Associates, Inc. at 239-337-1071 or via email to [info@chwawaterimprovements.com](mailto:info@chwawaterimprovements.com).